

Employment Transition

Employee Highlights

Meet Jordan

Jordan's been working 20 hours a week at CSC (Computer Services Corporation) in Norwich as a Sanitation Specialist. He began at CSC in 2014 as part of ETC's group supported employment in a 4-person crew cleaning the bathrooms and floors in the public areas. Due to his exceptional work ethic and ability to learn new tasks quickly, he was soon given added responsibilities and now cleans and vacuums the employee office area. He appreciates the confidence people have in him and has built several good relationships at the company. Since working at CSC he's developed an interest in computers and would love to someday study for a career in IT. Jordan's job coach is available to help him communicate with his supervisors if he needs to, but he mostly figures things out independently and successfully addresses issues on his own.



Meet Herbie

Herbie is a proud Stop & Shop employee. He'd been living with a roommate and working at McDonalds for the past 10 years. Although he liked the work there, he knew he needed more hours and better benefits so he could live on his own and start saving money. When asked why he made the switch to Stop & Shop, he didn't hesitate: 24 hours a week, more vacation, and in a few months he'll be eligible for their 401k plan, which he plans on taking full advantage of. His job coach checks in on him twice a week but these days it's just mainly for support; Herbie deals directly with his supervisor and absolutely loves his work as a porter. He's in charge of cleaning the aisles in the store and using the cardboard compactor to prepare all the boxes for recycling. When you see him in the store he's usually smiling.



"I love working here, and I appreciate the extra hours. My supervisor and co-workers are great!"

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Meet the CW Crew

This 3-member crew is employed by C W Resources, a sub-contractor of the U.S. Sub Base. With the job coach, who works side by side with the crew, this tight knit team performs **maintenance tasks including mopping, vacuuming, cleaning bathrooms and other hard surface cleaning.** The job coach also provides ongoing training on safety skills and use and safe handling of chemicals. Each crew member has an individual plan in which they set goals for themselves around safety and learning new tasks. The job coach communicates with the supervisor and provides additional skill-based training for the crew when a new responsibility is added to their workload. Though they work as a team, each member of the crew brings individual strengths and abilities to the job to get the tasks completed efficiently and professionally.



"The work the cleaning crew does is fantastic! They are cheerful and willing to do the job right. I would love to have them here more often." Ron Johnson, Maintenance Supervisor, Fleet Motor Services

Meet the Lawn Crew

The Employment Transition Center lawn crew is a micro-business in a field of high demand. The five-member crew, plus a working job coach, are trained to use all types of lawn care tools and machinery. They can tackle a multitude of **outdoor maintenance projects including weeding, pruning, mulching, debris removal, lawn mowing, tree work, grass patching, and spring and fall cleanup.** The lawn crew accepts one-time as well as weekly jobs, and works five hours a day, four days a week. They'll be expanding to two teams to meet the demand of interested trainees and requests from both private homeowners and community organizations.



"The crew does an excellent job, and they're really friendly. They've given our building great 'curb appeal.' The job coach is awesome. There's no landscape project this crew can't handle."
—Jack Hinds, Warehouse Liaison, Gemma Moran United Way/Labor Food Center

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